

# Supply Chain Success Story: Goshen Health



## Situation:

Goshen Health is a healthcare system located in northeast Indiana. In addition to the award-winning Goshen Hospital, the organization also employs doctors and specialists across 35 locations and four counties.

## Critical issue:

Staff shortages and supply chain interruptions were causing stress for both supply chain staff and clinical staff while at the same time challenging Goshen's ability to deliver the excellent level of patient care that they strive for.

## Vision:

Goshen Health wanted a supply chain solution that would reduce the amount of time staff was spending in stock rooms, and give them visibility into how they were using supplies, as well as how long it was taking vendors to restock rooms in order to set PAR levels that would help reduce stockouts without overstocking.

## Solution:

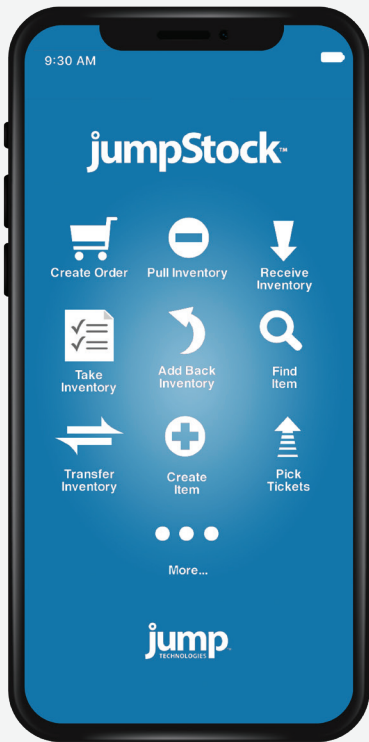
JumpStock from Jump Technologies

## Results:

- Implemented a KanBan solution that reduced time spent in rooms by 25%.
- Reduced stockouts by 15%.
- 90% staff satisfaction with the system.
- Streamlined staff training process by 50%, which made onboarding new employees much much faster.

## System Integration:

JumpTech worked along with Iatric Systems to design interfaces into Meditech that allowed data to freely flow between the two systems. Within just a few minutes of the completion of scanning, an order for the required materials is in Meditech and Meditech inventory is updated accordingly. Goshen also leverages the mobile receiving capabilities of JumpStock to electronically receive packages on the loading dock. Once received, the matching PO for the materials is closed in Meditech. InnerTrack simplifies the receiving process and provides a chain of custody for the materials from the loading dock to the customer.



“The simplicity of the JumpStock system has allowed us to reduce staff time in a room, so that we can do more with fewer people. The data we get from the system helps us to avoid stockouts without overstocking”

– Paul Lyons, Director of Materials Management, Goshen Health