

Supply Chain Success Story: Chesapeake Regional Healthcare

Situation:

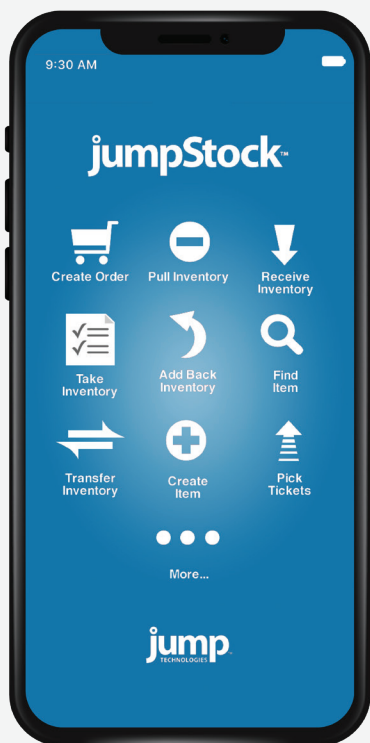
Chesapeake Regional Healthcare is a community-focused organization that cares for the residents of southeast Virginia and northeast North Carolina.

Critical issue:

Chesapeake Regional Healthcare was experiencing issues with balancing overstocking and stock outs in nursing areas. Supply chain leaders wanted to reduce the amount of unused inventory on shelves, stop stock outs, and gain immediate access to real-time insights into the location and current amount of critical inventory, especially as clinical and supply chain staff continued to be impacted by the pandemic.

Vision:

Implement a solution that provides data about what items clinicians are and are not using so they can optimize PAR levels across all locations. This will ensure nurses have the supplies they need, when and where they need them, and will ultimately reduce urgent calls from nurses that trigger a reallocation of supplies.



Solution:

The health system worked with Jump Technologies to implement an integrated solution that connects the company's JumpStock solution with Chesapeake's Epic EHR and charge capture systems, and its PeopleSoft ERP.

Results:

- Reduced the number of items in inventory by 70%.
- Reduced the valuation of onhand inventory 25-30%.
- Mitigated hoarding of supplies during the peak of COVID.
- Achieved near perfect compliance with point-of-use supply chain technology and reporting.

“JumpStock is a very robust, yet easy-to-use solution that gives the entire team at all locations real-time access to critical supply chain data. The analytics and reporting have helped us reduce onhand inventory and better manage staff resources and workflows.”

– Adrian Whitcomb, Inventory Analyst, Chesapeake Regional Healthcare



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