

JumpCart

Client Software Installation and Use Guide

Your guide for installing and using the JumpCart Client

2014 Release



Table of Contents

1. Overview	3
1.1. System Administrators.....	3
1.1.1. <i>JumpCart Client</i>	3
1.1.2. <i>Communication through the Internet</i>	3
2. Installing JumpCart	4
2.1. Installation	4
2.1.1. <i>New Installation</i>	4
2.1.2. <i>Repair Existing Version</i>	6
2.1.3. <i>Remove Previous Version</i>	7
2.2. Complete	8
3. The JumpCart Tool.....	9
3.1. About	9
3.2. Logs	9
3.3. Manage	10
3.4. Exit.....	10

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1. Overview

This document walks users through the various setup steps of the client software component of the JumpCart System.

The JumpCart Client software can be located here: <http://www.jumptechnology.com/resource-center-software-downloads>

Click the **Download JumpCart Client** link.



1.1. System Administrators

This document can also aid the network administrator in understanding the interaction between the JumpCart client software and the Internet.

1.1.1. JumpCart Client

The JumpCart client software is a Windows application that runs on the customer's local machine. When a scanning device is connected to the PC via a docking cable the application downloads the scanned codes from the device and sends it to the JumpTech servers via the Internet.

The docking cable is attached to the PC via USB port. After the client software has been installed, the user may plug a USB cable into the PC. This will kick off the standard USB hardware installation.

1.1.2. Communication through the Internet

In order to make the JumpCart system as easy as possible, the client software uses a standard HTTP (web services) port to communicate with the Internet. As long as the user of the device is able to use a browser to surf the web, the JumpCart client should be able to communicate with the JumpTech servers.

If the IT department needs to allow permissions for a specific machine on the Internet, it should allow communication to 'www.jumpcartserver.com'.

In the case where proxy servers are used, the client will piggyback off the Internet Explorer settings, so no additional configuration should be necessary. The only thing that might need to be changed is the checkboxes in the 'HTTP 1.1 Settings' heading of the 'Advanced' tab under Tools -> Internet Options in Internet Explorer. Both checkboxes should be checked to insure the client uses the proxy servers correctly. Should you have further questions or concerns about the JumpCart System client software, please send an email to support@jumptechnology.com, or call our technical support team at 651.287.6000, option 2.

2. Installing JumpCart

2.1. Installation

2.1.1. New Installation

If the JumpCart Client is being installed for the first time, or after uninstalling, the following series of dialog screens walk the user through setup.

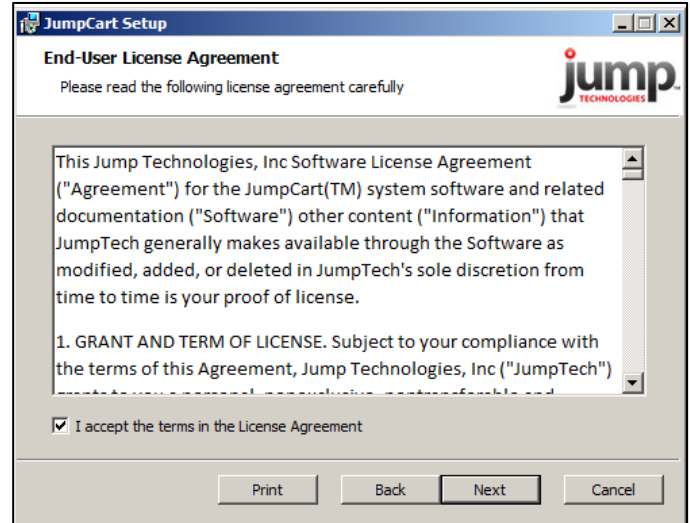
If you are using a Windows XP or Windows 7 operating system you may see a message indicating that you need to install .NET. This will need to be installed before installing the client.



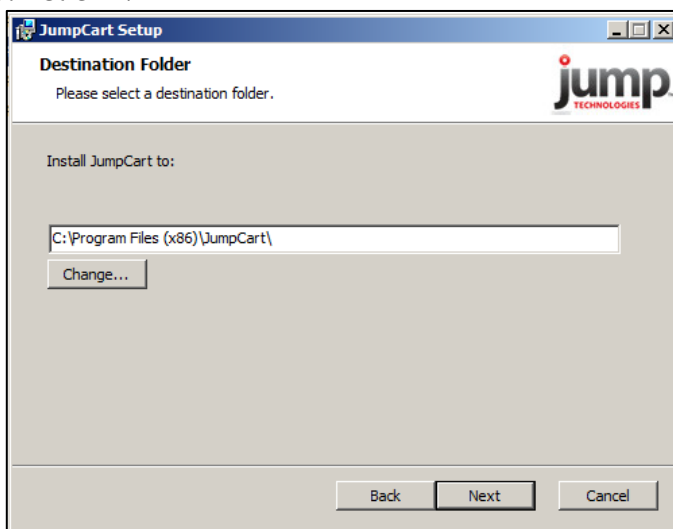
1. The setup wizard will start. Click Next



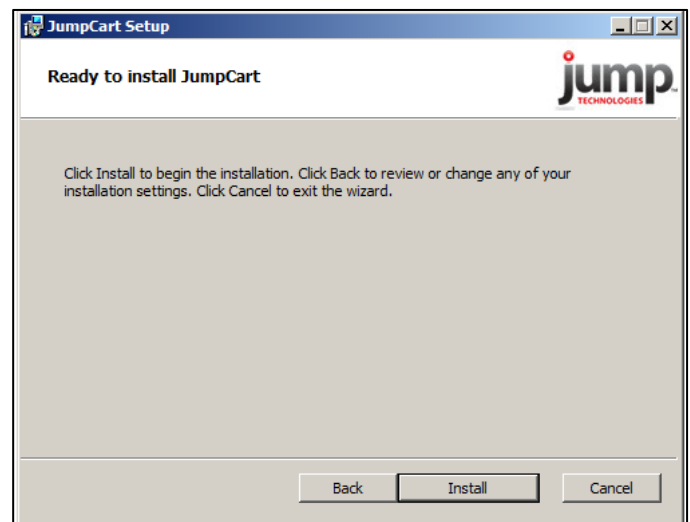
2. Click I Accept then click Next



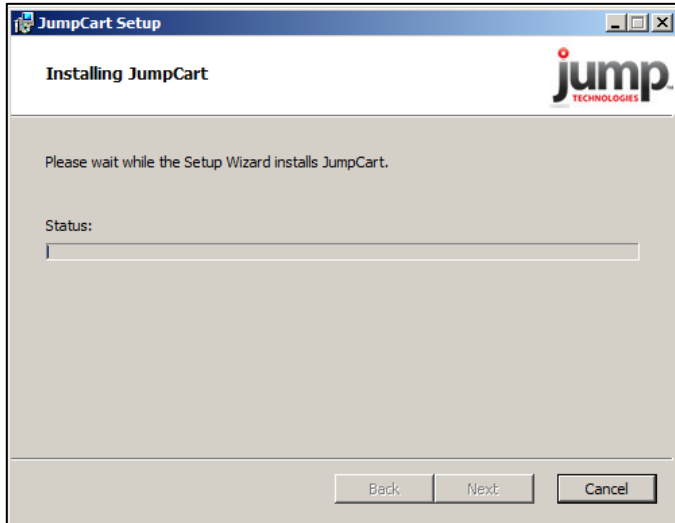
3. Click Next



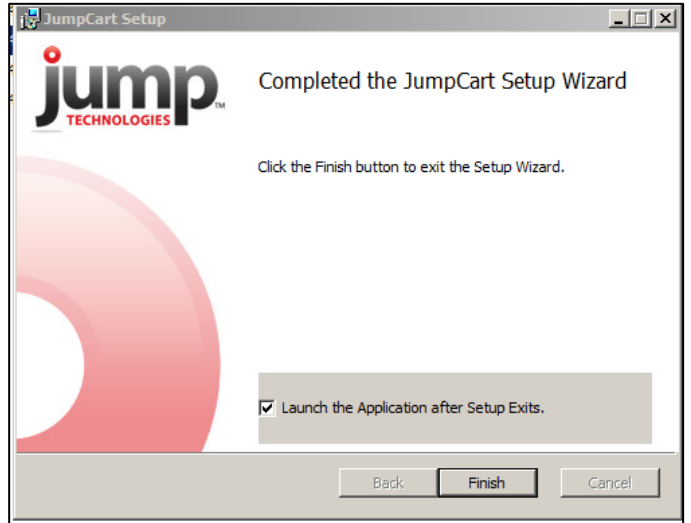
4. Click Install to start the installation



5. A progress bar will display



6. When the wizard has finished click **Finish**



7. The system will initialize JumpCart



8. The JumpCart icon will display in the system tray in the lower right corner of your computer screen.



2.1.2. Repair Existing Version

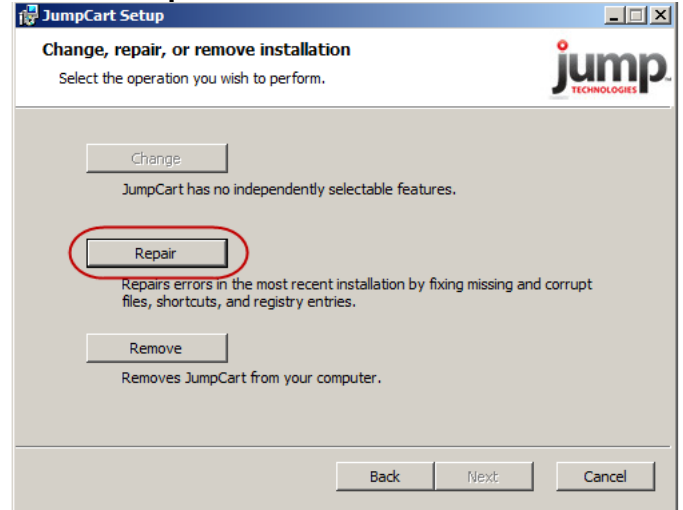
If you attempt to install the new JumpCart software with an existing version already present you have the option to repair or remove it.

To repair it do the following.

1. The setup wizard will start. Click **Next**



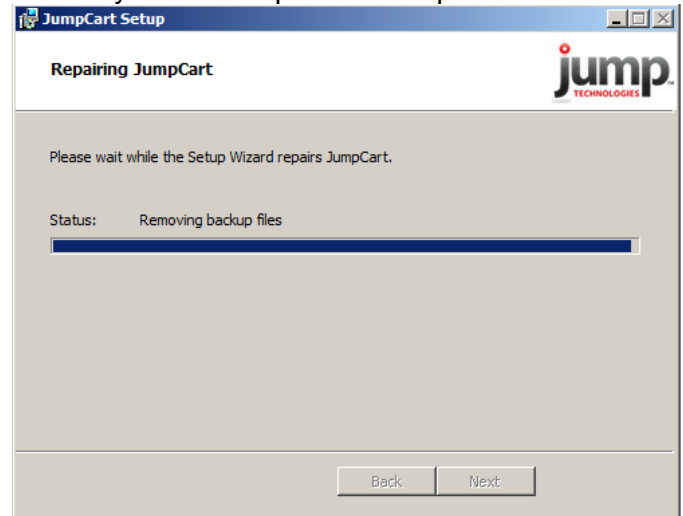
2. Select **Repair**.

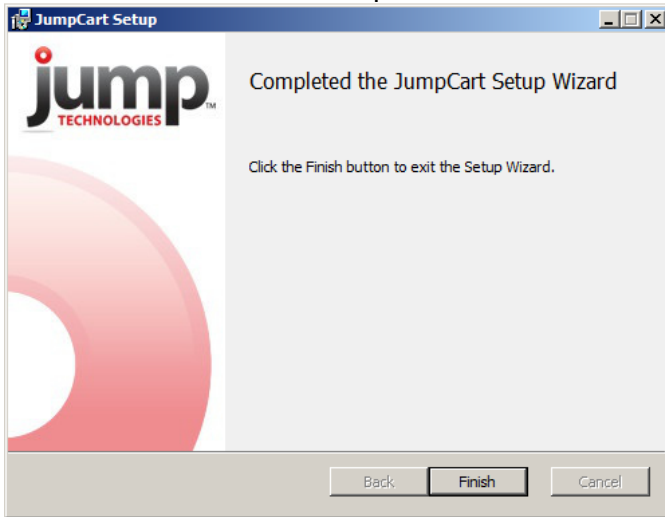


3. Click **Repair**



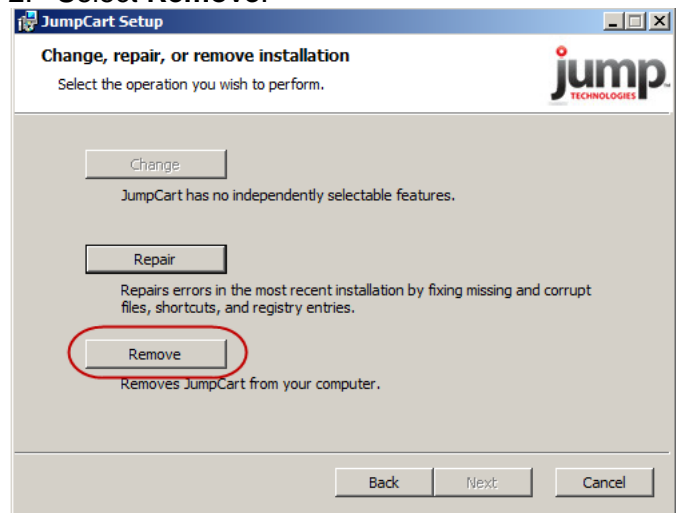
4. The system will repair the JumpCart Client.

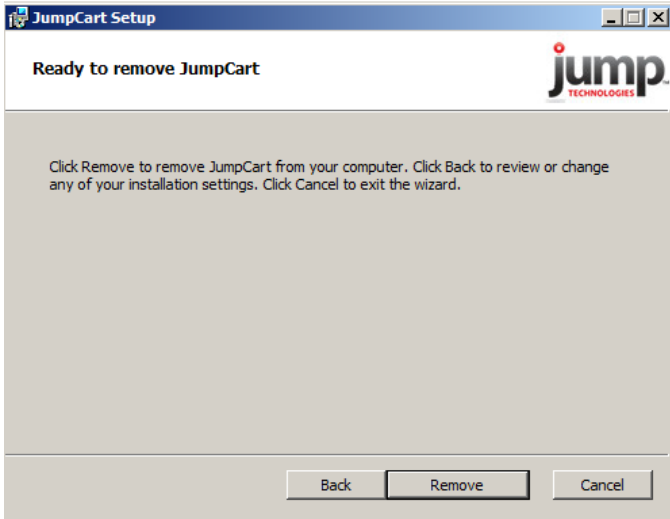


5. When the wizard has completed click **Finish**

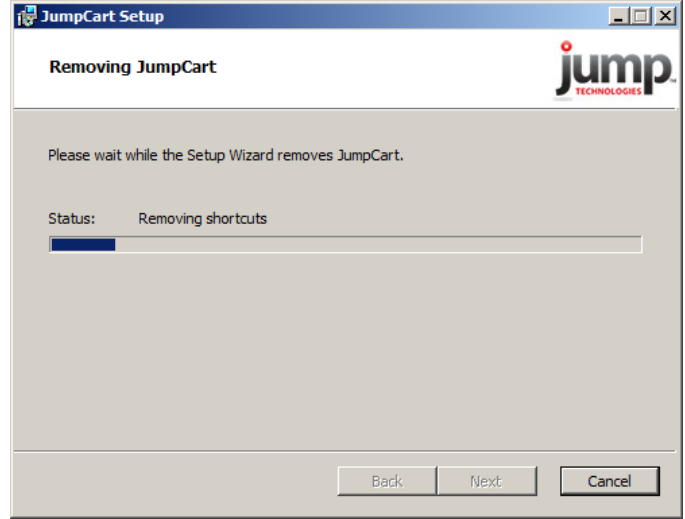
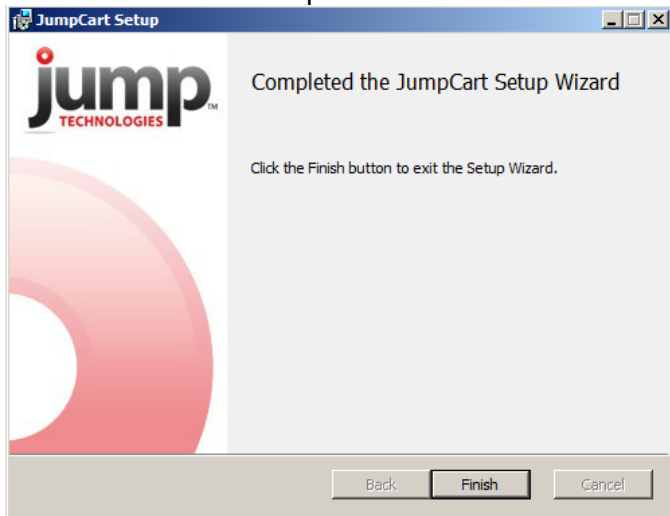
2.1.3. Remove Previous Version

To remove an existing version of the JumpCart Client start the JumpCart Client installation process:

1. The setup wizard will start. Click **Next**2. Select **Remove**.

3. Click **Remove** to confirm your action

4. The system will remove JumpCart

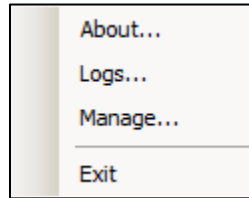
5. Click **Finish** to complete the action

2.2. Complete

Congrats! Your JumpCart Client Software should be complete and ready for you to begin scanning and managing your inventory more effectively.

3. The JumpCart Tool

When you click the JumpCart client icon in the system tray you will see several options; About, Logs, Manage and Exit. Each option is described below.



3.1. About

This shows you the version you have installed as well as the support information. Clicking the System Info button will display detailed information about the JumpCart client.



3.2. Logs

The system keeps track of activity that was done and places it in a log file.

1. View Log

- Provides detailed information from the scanner docking. These files can be viewed or sent to support.
- Logs older than 14 days are automatically deleted
- Log files contain the JumpCodes of the items that were scanned

2. Email Selected Log(s)

- Defaults to sending from Outlook
- To email from another program
 - Open the log file
 - Save the file
 - Attach the file to an email

3.3. Manage

Here you can change settings and manage data.

1. Login

Set the login mode

- Prompt for name and password
- Prompt for JumpCart Username (auto-fill name)
- Auto Login (saves both username and password)

2. Device

Shows the serial number of the scanner that's currently docked

3. Pending Items

Shows scans that were scanned but not docked

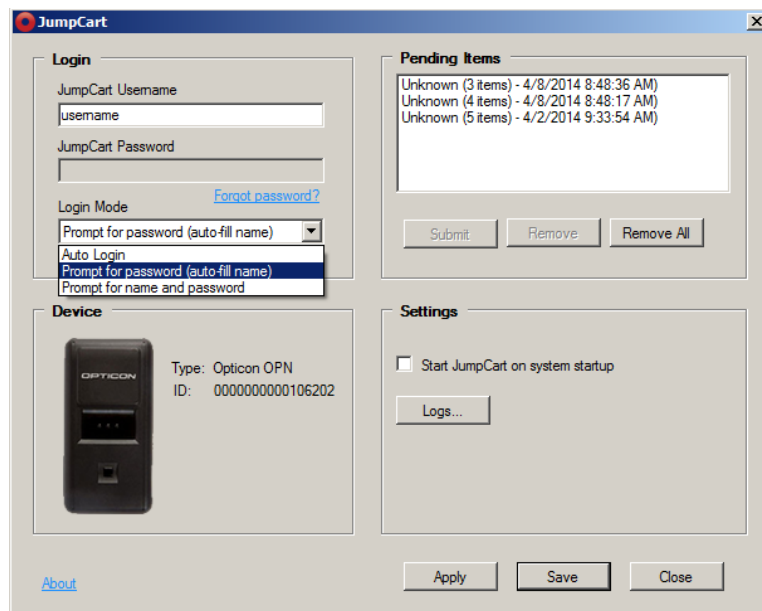
- Can click "Remove All" button to remove all entries
- Highlight an entry and select an option
 - Submit – sends data to server
 - Prompts for logon if auto login not selected
 - Prompts to select action if it is unknown
 - Remove – you will be prompted to confirm the entry should be removed

4. Settings

- Checking the box will cause JumpCart to start when the computer starts
- Logs brings you to the log screen as described above

5. About

Shows the About screen shown above



3.4. Exit

Closes the JumpCart client. Double click the icon on the desktop to restart the client.